



Emergency Guide

The main phone number used in case of an emergency
in France and Europe

112

This number can be dialed **from anywhere in Europe**. Calls are free of charge, and you can be connected to an English-speaking operator.

Emergency Numbers in France

Services	Phone number
SOS: all services	112
Medical help: SAMU Coordinated service to call in case of any serious medical emergency	15
Police Nationale (Gendarmerie)	17
Fire & Accident : Sapeurs Pompiers	18

Any issue on your arrival in France?

If you encounter any issue on arrival while EDHEC is closed (loss of passport, theft etc), you can contact [SOS INTERNATIONAL](#).

Membership number: 15ACAS741689

Feeling homesick or need to talk to someone?

EDHEC recommends a **24/7 psychological support phone service** called [Pro-Consult](#).
Phone from France 08 00 73 69 79 – code: 5957