

Seller *Guide*



01 

How To Ship Sustainably?

02 

Caring & Sharing

03 

Get Ready To Bundle

04 

Pack It Up, Pack It In

05 

Did You Know?



How To *Ship* Sustainably?



Congratulations: You've Made A Sale!

Now it's time to get your item ready for shipping.
Follow these simple steps to ensure it reaches its new home
in great condition, with the smallest possible environmental impact.





Caring & *Sharing*



Whatever you're selling, make sure it's clean before sending.

This lowers the possibility of your item being rejected - by our Quality Control team. Other tips:



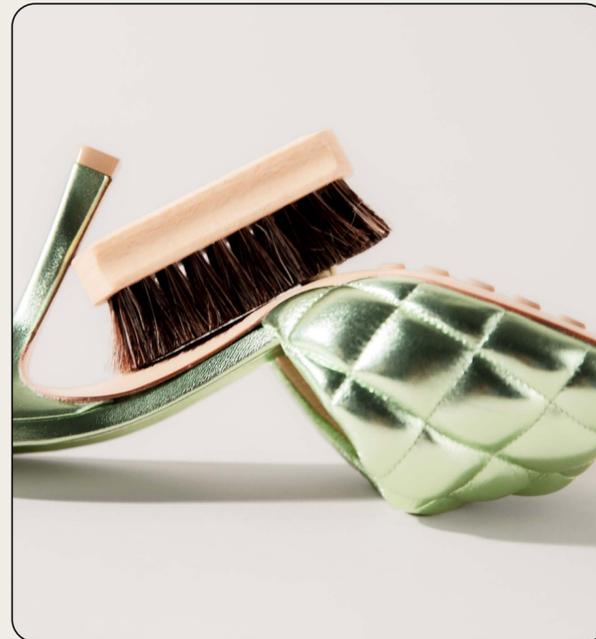
01

Check pockets & the inside of bags, in case of forgotten items



02

Either dry-clean/wash & iron clothes



03

Always clean the inner & outer soles of shoes



04

Securely sew on any brand labels (if needed)



05

Change the battery in watches, if you can!



Get Ready To *Bundle*



It's really important to include all the extra bits detailed in your description.

This includes packaging and accessories, dust bags, authenticity certificates and original invoices, as well as any other paperwork. Pro-tip: Place all documentation in a plastic wallet so they don't get lost inside the package. Including everything will help you have a successful sale.





Pack It Up, *Pack It In*



Every item should have a separate package and shipping label - and make sure the label matches the item in the package!

**Always pack items with care:
If they arrive damaged,
we can't guarantee compensation.**

A few more tips:

01

Reusing old packaging is the most sustainable way to pack your items

02

Think like Goldilocks, always find a box that's just the right size

03

Pad around the item with old bubblewrap or recycled paper (not newspaper!)

04

No need to stuff shoes or bags with more paper

05

Avoid using too much tape and don't get tape on the original box, too

06

Don't be tempted to include a gift for your buyer - they're often prohibited by carriers. Try a note instead!

07

With bags and shoes, never use the original box as a shipping package if included in the listing - this will damage it and result in a cancelled sale.





Did You *Know?*



All our packaging is made with recycled, biosourced or organic materials, and is designed to be reused multiple times.

If you have some, why not reuse it for your next sale!

Finally, print off your shipping label and stick it to the package, without covering the barcode. Send in under 7 days to avoid any cancelled sales. And now you're done!



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LONG LIVE FASHION

Thanks For
Helping Us
Make Fashion
Live Forever.

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Did you know

Vestiaire Collective
Thank you for
creating the
future of
fashion with us.



VENETA

Our packaging is reduced,
recycled and recyclable.
Long live this box!

Over 3 billion trees are cut
down each year to produce
packaging.