



أنتير سكور إنجاد
INTER SECOURS ASSISTANCE
ORGANIZATION OF AID AND MEDICAL ASSISTANCE

**“ Being together is a beginning,
staying together is a progress,
working together is a success. ”**



**LEADER OF
MEDICAL
ASSISTANCE
IN MOROCCO**



INTER SECOURS ASSISTANCE

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ISAS...

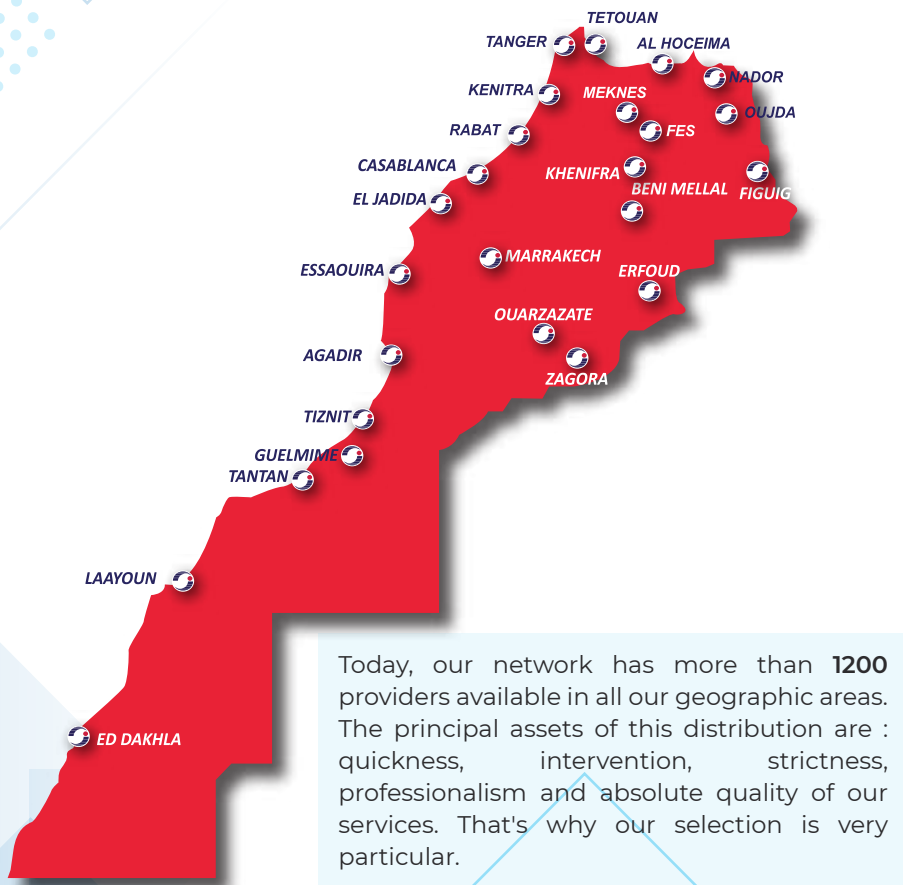
The springboard of your health

◆ ETHIC AND QUALITY

ISAS is committed to a high level of quality to bring you accessibility, listening and advancing quality that you expect, and to guarantee you services according to our mutual contractual commitments.

It is also because we are daily listening to our customers needs that we are able to provide high-quality services.

◆ OUR NETWORK



Today, our network has more than **1200** providers available in all our geographic areas. The principal assets of this distribution are : quickness, intervention, strictness, professionalism and absolute quality of our services. That's why our selection is very particular.

WHO ARE WE ?

Founded in 1987, INTER SECOURS ASSISTANCE "ISAS" is pioneer and an independent company, managed by professionals of it's sector. The control of the area and the internal organization strategic, allows ISAS to always take decisions in the interest of its customers. Thus, it offers the best performances thanks to quality interventions.



OUR TEAM

Our call centers and teams are mobilized and available 24 hours a day and 7 days a week. We demonstrate each day our dedication, our reliability for our customers, our employees and all those with whom, and for whom, we provide our services.



◆ AMBULANCE SERVICE

Specialized in the service of transport by ambulances, we offer a quick and discreet service. A high quality of ambulances fleet with an ultramodern equipment, allows us to follow efficiently the parameters of our patients. Our drivers are qualified, and trained humanly and socially to listen to your needs and hopes.

Through our experience and expertise in Transport by Ambulance :

 On Measure	 Fast	 Quality	 Reliable
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OUR SERVICES OF TRANSPORT BY AMBULANCE :

- ⊙ Simple transport ;
- ⊙ Paramedical transport ;
- ⊙ Medicalised transport ;
- ⊙ Pediatric - Neonatal transport.



◆ CONCIERGERIE SERVICE

ISAS propose "concierge service" with all the comfort and serenity that are our priorities to ensure the Wellness of the customer.

Our wealthy database is the result of partnership for :
ticketing, hotel, show, bouquet of flowers, rental, booking, guide, translator, driver, security, home care, car handicap, etc.

◆ CALL CENTER

Our platform is operational 24H/7J, it composed of multilingual and experienced team, to adduce an optimal quality for requests of our customers. The assistance is provided in different languages and allows us to act a psychological role in order to better understand, help and communicate with the client in misery.





◆ COST CONTAINMENT

We insure the politic of control and reduction of costs through the analysis of billing by medical experts. We check the financial validity of the invoice, as well as the results of all attachments with the conclusions of the medical report from the clinic or hospital.



◆ MEDICAL CONSULTATION

ISAS has a large network of generalist and emergency doctors for medical consultations at home, hotel or work. The service is provided 24H/7J with a medical report transmitted in real time and systematically informatised. Our platform is equipped with call geolocation technologies, in relation with our doctors.

◆ FUNERAL SERVICE

When a member of your family dies in Morocco or abroad, the funeral service of **ISAS** discharges you from all the formalities of organization and transport for the burial or the repatriation of the body. We ensure all the funeral organization and repatriation at the lowest cost.



“ A moral assistance with respect for human dignity.”

“ Guidance and support provided in privacy.”

Conselor member of the french federation offuneral.

Member of :



◆ MEDICAL ESCORT

All our doctors and nurses are approved by the government and have all the qualifications required. They are experienced to ensure all types of evacuation with the necessary equipment. Our medical escorts are multilinguales and are able and conditioned to deal with all situations.





◆ AIR AMBULANCE

Thanks to our partners, we have a fleet of **8** medical aircraft for all types of evacuation, for different types of flights, depend on the distance and situation of the patients. **ISAS** make at your disposal its competences and its availability for a service of quality and an insured satisfaction.

We organize all your travel and repatriation logistics by technical ways :

- Paramedical Airplane ambulance.
- Commercial Air plane.
- Paramedical Helicopter.

A logistic available for An air ambulance worldwide .



◆ MEDICALIZATION

ISAS insure to its customers the medicalization of their industrial site and events by providing them all the human and technical resources for :

- Support of an injured person.
- Quick intervention with first aid.
- Organization of the evacuation and coordination with the hospital center.
- Sanitary repatriation.

